

## SECOND EXTENSION TO SOFTWARE SUPPORT AGREEMENT

**THIS EXTENSION TO SOFTWARE SUPPORT AGREEMENT** is made by and between TriTech Software Systems ("TriTech"), a CentralSquare Technologies, LLC company with principal offices at 1000 Business Center Drive, Lake Mary, FL, 32746, and the County of Oneida, a municipal corporation organized and existing under the laws of the State of New York, with offices located at 800 Park Avenue, Utica, New York 13501, including its Department of Emergency Services, with offices located at 120 Base Road, Oriskany, New York, 13424 (collectively, "Client").

### WITNESSETH

**WHEREAS**, the Client originally purchased TriTech's proprietary software systems, and subsequently entered into a related Software Support Agreement ("Original Support Agreement"), with a term of January 1, 2023, to October 31, 2023, a copy of which is annexed hereto as Exhibit "A;" and

**WHEREAS**, the Parties previously extended the term of the Original Support Agreement from November 1, 2023, to December 31, 2024; and

**WHEREAS**, the Parties desire to extend the Original Support Agreement for a second time and otherwise adjust the applicable support fees and particular products covered during this second extension term;

**NOW, THEREFORE**, in consideration of the foregoing and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

- 1. Term.** The term of the Original Support Agreement shall be extended to run from January 1, 2025, to December 31, 2025 ("Second Extension Term").
- 2. Support Fees and Scope.** The applicable support fees and particular products covered during the Second Extension Term are set forth in Renewal Order No. Q-178483, which is annexed hereto.
- 3. Other Terms.** All other terms and conditions of the Original Support Agreement shall remain the same and are in full force and effect.

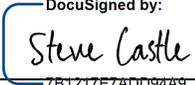
[SIGNATURES APPEAR ON THE FOLLOWING PAGE]

**IN WITNESS WHEREOF**, the Parties have executed this Amendment as of the date first written above.

**COUNTY OF ONEIDA**

By.....  
Name: Anthony J. Picente, Jr.  
Title: County Executive  
Date:

**TRITECH SOFTWARE SYSTEMS**

DocuSigned by:  
  
By \_\_\_\_\_  
Name: Steve Castle  
Title: Director of Renewals  
Date: 11/7/2024

Approved:

\_\_\_\_\_  
Christopher J. Kalil



**Renewal Order prepared by:**  
 Steve Castle  
 stephen.castle@centralsquare.com

**Renewal Order #:** Q-178483  
**Start Date:** January 1, 2025  
**End Date:** December 31, 2025  
**Billing Frequency:** Yearly  
**Subsidiary:** Tritech Software Systems

**Renewal Order prepared for:**  
 Edward Stevens, Director of Emergency Svcs  
 Oneida Department of Emergency Services  
 120 Base Road  
 Oriskany, NY 13424  
 315-765-2500

Thank you for your continued business. We at CentralSquare appreciate and value our relationship and look forward to serving you in the future. CentralSquare provides software that powers over 8,000 communities. More information about all of our products can be found at [www.centralsquare.com](http://www.centralsquare.com).

## WHAT SOFTWARE IS INCLUDED?

	PRODUCT NAME	QUANTITY	TOTAL
1.	1 ProQA Interface	1	3,378.74 USD
2.	3 CAD Queries (E629916A)	1	1,144.18 USD
3.	Bi-Directional ASAP Alarm Interface	1	4,514.74 USD
4.	CommSys ConnectCIC ASAP Option	1	537.47 USD
5.	DispatchNow CAD (on premise)	1	127,949.70 USD
6.	DispatchNow Client Licenses	1	85,696.07 USD
7.	DispatchNow Server License	1	779.39 USD
8.	IQR Fire Server License	1	779.39 USD
9.	NYSPIN State Interface	1	8,950.37 USD
10.	Tiburon Analytics - Agency Edition	1	779.39 USD

<b>Total:</b>	334,290.94 USD
<b>Discount Total:</b>	33,429.07 USD
<b>Renewal Order Total:</b>	257,881.59 USD

### Billing Information

This is not an invoice. Prices shown do not include any taxes that may apply. Any such taxes are the responsibility of the Customer.



**Renewal Order prepared by:**  
Steve Castle  
stephen.castle@centralsquare.com

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For customers based in the United States or Canada, any applicable taxes will be determined based on the laws and regulations of the taxing authority(ies) governing the Ship To location provided by the Customer on the Renewal Order Form.

Please note that the Total Price shown above has been rounded to the nearest two decimal places for display purposes only. The actual price may include as many as five decimal places. For example, an actual price of \$21.37656 will be shown as a Total Price of \$21.38. The Total for this quote has been calculated using the actual prices for the product and/or service, rather than the Total Price displayed above.