



August 23, 2024

Dale Lockwood  
Chief Wastewater Treatment Plant Operator  
Oneida County WPCP  
51 Leland Ave  
Utica, NY 13502

Dear Mr. Lockwood:

This letter confirms that RSP Systems is the sole authorized service provider for Capstone Green Energy's microturbine systems in the commercial and industrial sector – where Oneida WPCP's facility is categorized – for the state of New York. Please note that RSP Systems has been a Capstone distributor for the metropolitan New York region since 2004. They are one of our most capable partners in our global network of distributors.

Importantly, only authorized service providers (ASP) with current certification have access to all of our product documentation and service and software updates. If a technician without a valid ASP certification performs service on our systems, it could void any existing warranty and potentially damage our equipment due to their inability to access the most up to date service information.

If you require additional documentation please let me know. We thank you very much for your business.

Best Regards,

A handwritten signature in black ink that reads "Jen Derstine". The signature is written in a cursive, slightly slanted style.

Jen Derstine  
Vice President of Marketing and Distribution