



**ONEIDA COUNTY**  
800 Park Avenue ♦ Utica, New York 13501

**Request for Action**

**Anthony J. Picente, Jr.**  
County Executive

**Gerald J. Fiorini**  
Chairman, Board of Legislators

Date: 3/31/2025

Originating Department: Emergency Services

Request made by: Edward Stevens, Director

Request Type: Board of Legislators

Regarding: IamResponding Subscription Agreement (Extension)

Dear County Executive Picente:

For your review please find a proposed five-year extension (02/14/2025 – 02/13/2030) to an original subscription agreement with Emergency Services Marketing Corp., Inc., which is the licensed provider of the proprietary IamResponding.com system. This is an internet-based, software-as-a-service (SaaS) application which (i) receives emergency dispatch information by interfacing with the CAD system and live dispatch audio, and then (ii) transmits the information directly to our contractually designated 60 first responders (EMS, fire, and ambulance) and their members via the system's network; the system, in turn, posts relevant notifications directly to the responders' customizable screens and apps. Each responder controls, in their own profile, the various devices and destinations (e.g., text, app, email, etc.) utilized. Among other features, the system also allows responders to see in real time (on internet connected displays and the system's app) the emergencies to which its members are responding. All of these features save critical response times.

The is the third five-year extension to the original agreement. The total cost over five years is \$162,035, which is payable in five annual installments of \$32,407.00.

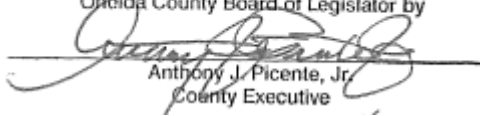
Assuming this extension meets with your approval, please forward it to the Board of Legislators for its review.

Thank you for your attention and consideration.

Ed Stevens

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Reviewed and Approved for submittal to the  
Onondaga County Board of Legislators by

  
Anthony J. Picente, Jr.  
County Executive

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